

# WHITTIER LAW SCHOOL

## Computing Services

### Laptop Frequently Asked Questions

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● **What type of computer do you recommend?**

We do not recommend any particular make of laptop computer. Here are some laptop makers to consider.

Compaq	Dell	Fujitsu
Acer	HP	Lenovo
Sony	Toshiba	or PC clones

Purchase an **Intel Pentium Dual-Core** processor or **AMD** chip.

● **Do I need an USB floppy disk drive (drive A) for exam?**

No. You now upload your **ExamSoft** answer file(s) via an Internet connection on campus or at home.

● **How much memory should I buy?**

Buy as much memory as you can afford – at least 2 GB of RAM. The more memory you have on your system, the better it will perform.

● **What operating system should I use?**

<b>Windows Vista Home Basic</b>	Service Pack 1 (SP1)
<b>Windows Vista Home Premium</b>	Service Pack 1 (SP1)
<b>Windows XP Home Edition</b>	Service Pack 3 (SP3)
<b>Windows XP Professional</b>	Service Pack 3 (SP3)

● **What software should I buy for word processing?**

The Law Library supports both **Microsoft Word 2007** and **WordPerfect 11**. You can purchase either **Microsoft Office 2007** or **WordPerfect Office X4** for your computer.

● **Discount Software Vendor**

The **Whittier Law School Bookstore** offers educational discounts on commercial software. Web site: [www.whittierlaw.bkstr.com/](http://www.whittierlaw.bkstr.com/)

Discount software is available for students at **Student Discounts**. The store is located at

10885 Kalama River Ave. Unit H  
Fountain Valley, CA 92708 (Across from Fry's Electronics)  
Phone: (714) 963-2332 Hours: 11am - 6pm  
Web site: [www.studentdiscounts.com](http://www.studentdiscounts.com)

## ● Network Services

A wireless network is available on campus. You need to have a current virus protection software program on your computer. From on campus you download *Cisco Systems "Clean Access"* Agent and install it on your computer in order to connect to the law school wireless network. Handouts are available in the Law Library. You can still use the wired network with a "Category 5" cable (CAT5 cable) and plug it into an RJ-45 connector.

Wireless Internet connections are available in the Law Library, the cafeteria, and the classrooms.

## ● Microsoft Windows Update, Patches and Computer Viruses

Due to Microsoft Window Vista and Windows XP security flaws and vulnerabilities, you need to update your Windows operating system often. Set Windows to auto updates. You must also have an up-to-date antivirus software such as *Norton AntiVirus* or *McAfee's VirusScan* on your computer to connect the law school network. Set the software to auto update daily. You may need to subscribe to the software vendor in order to download the latest virus definition file.

## ● A quick guide to connect the Law School wireless network

- 1) Download "*Clean Access*" Agent by launching your web browser. Mozilla's FireFox or Microsoft's Internet Explorer. It will automatically redirect you to the server for download.
- 2) Microsoft Windows operating system must be updated with security patches.
- 3) An antivirus software must be installed on your computer and it must be current and up-to-date.
- 4) Logon with your "MyWhittier" user ID and password to access the wireless network.

A full guide is available in the Law Library. It contains step-by-step instructions and troubleshooting tips.

If you cannot access the wireless network, it is likely your computer has not been updated or "Clean Access" agent does not support your antivirus software. It supports most major brand on the market.

Visit the Law Library and ask for the computer services staff if you are still having problems connecting to the wireless network.